

2020 PULSE SURVEY

Korn Ferry's annual Executive Pulse Survey surveyed executives from across the globe, including 41 Chief Supply Chain Officers (CSCOs).

We looked at the talent shortages they are facing, how they're preparing for change, and what they need to be more effective.

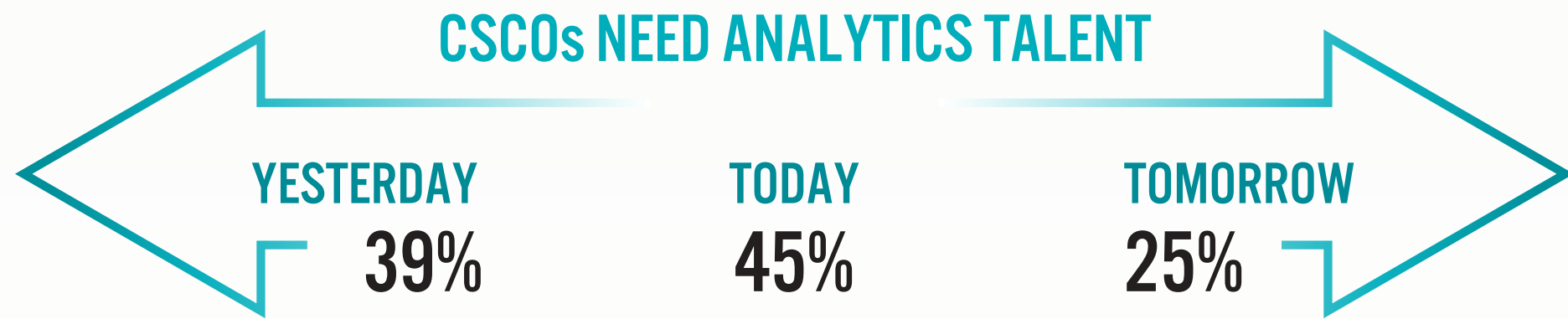


TALENT

WHAT WOULD MAKE CSCOs MORE EFFECTIVE?

#1 39% SAID HIGHER-CALIBER TALENT

CSCOs NEED ANALYTICS TALENT



Over the last three years **Data Scientists/Advanced Analytics** has been a differentiating skill set

CSCOs are actively wanting to hire more **Data Scientists/Advanced Analytics** skill sets on their team

CSCOs rated **Advanced Analytics** as the capability most critical to the future success of the supply chain function

CHANGE IS HERE

WHAT DOES IT MEAN TO BE PREPARED?

61% OF CSCOs SAID THEY ARE ABLE TO HANDLE A SHIFT IN EXISTING GLOBAL TRADE AND SUPPLY CHAIN NETWORKS

But are they really?

3%
Were fully prepared



55%
Of respondents had either **not begun preparations** at all or were **only in the planning phases**

COMMUNICATION

WHAT DO CSCOs SAY THEY NEED TO BE MORE EFFECTIVE?

More than half of CSCOs need better **collaboration** to be more effective. Meanwhile 45% do not report to the CEO

TEAMING UP

15%
wanted **more support** from the CEO

36%
wanted **greater alignment** with other C-Suite roles

Read the report and view our full pulse survey results.

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About Korn Ferry

Korn Ferry is a global organizational consulting firm. We work with clients to design their organizational structures, roles and responsibilities. We help them hire the right people and advise them on how to reward, develop and motivate their workforce. And we help professionals navigate and advance their careers.

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